TEST YOUR METAL

TURF SESSION POLICY

These policies apply to all teams, coaches, players and families using the TYM Turf Rooms. Please review before your schedule is finalized.

IMPORTANT: Recurring/seasonal schedules are not final until TYM receives the deposit AND signed Point Person acknowledgment.

BOOKING & PAYMENT

- Review your invoice and report errors promptly.
- A 20% deposit is required to book. The balance is due by the first session.
- Turf time is not held without a deposit. If not received within 7 days, the time may be released.
- Checks: payable to Test Your Metal; drop off or mail to 620 McCartney St, Easton, PA 18042. Cash accepted.
- Credit cards: 3.9% processing fee; arrange payment in advance.
- Sessions booked with less than 24 hours notice incur a $25 late scheduling fee.
- Every player must have a signed TYM waiver before participating. Coaches are responsible for waivers.
- All teams must provide a current Certificate of Insurance naming ZCaps LLP as an additional insured before participation.

ALL Turf communication - scheduling, cancellations, payments, additional hours and questions - goes ONLY to turfroom@testyourmetal.com.

RECURRING / SEASONAL BOOKINGS

- Recurring/seasonal bookings commit the team to the entire confirmed block.
- Once confirmed, the organization is financially responsible for the full reserved block.
- The confirmed block cannot be reduced or cancelled. Dropping individual dates or hours does not reduce the amount owed.
- If TYM rebooks cancelled time, management may offer a reschedule or credit. Not guaranteed.
  Why: Reserved time is removed from availability for other teams. Late-dropped hours often cannot be filled.

SINGLE-SESSION CANCELLATIONS & CREDITS

- Single sessions require at least 48 hours notice to cancel.
- With proper notice, a facility credit will be issued instead of a refund.
- Cancellations within 48 hours receive no credit.
- No refunds. Eligible credits may be used for future Turf sessions within a timeframe set by management.

SCHEDULING ADJUSTMENTS

- TYM may adjust schedules for operations, safety, weather or unforeseen circumstances.
- If TYM changes a schedule, we will notify the team and may offer a reschedule or credit.

DAY-OF SESSION RULES

- Parents may enter briefly for drop-off but may not remain inside. Please leave the parking lot after drop-off.
- Parking is ONE WAY: enter by the brake shop/mini golf and exit around the opposite side.
- Sneakers or Turf shoes only. NO CLEATS. $25 fee per violation.
- Water only. No food, other drinks, seeds, candy or gum.
- Coaches should meet players outside about 5 minutes before the session. Families wait outside until called in.
- Return shared equipment before the session ends. $25 fee if not returned.
- Additional gym equipment requires advance approval/payment through turfroom@testyourmetal.com.

SESSION TIMING & FACILITY USE

- Sessions start and end on time. Late arrival does not extend the session.
- Exit promptly so the next group can begin on time.
- Coaches must ensure equipment is gathered, the area is clean and the team exits on time.
- TYM staff may end sessions that run past the scheduled time.

- Hold post-session meetings outside. Overage fees may apply for staying past your time.

CONDUCT & FACILITY RESPONSIBILITY

- TYM staff may enforce all rules. Unsafe or disruptive participants may be asked to leave without credit or refund.
- Coaches/organizations are responsible for players and spectators.
- Teams are responsible for damage or misuse. Repair, replacement or cleaning costs may be charged to the organization.

TEAM POINT PERSON ACKNOWLEDGMENT

Each organization must designate ONE Point Person to communicate these policies, ensure player waivers and the required Certificate of Insurance are provided, and direct all Turf communication through turfroom@testyourmetal.com.

Organization / Team Name: _____

Point Person Name: _____

Point Person Email: _____

Point Person Phone: _____

Signature: _____

Date: _____

I acknowledge that I am the designated Point Person for the organization/team above. I have reviewed the TYM Turf Session Policy, including booking, payment, cancellation and recurring/seasonal block requirements. I understand that our organization is responsible for the full cost of confirmed recurring/seasonal reservations and that reducing or cancelling reserved hours does not reduce that financial obligation. I also acknowledge the requirement to provide a current Certificate of Insurance naming ZCaps LLP as an additional insured before participation.

ALL TURF COMMUNICATION: turfroom@testyourmetal.com

Thank you for helping us keep the Turf organized, safe and fair. - TYM Turf Team